UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

MICHELLE SHEPLOCK

Plaintiff,

**COMPLAINT** 

C.A. No.:

17 2988

-against-

MEDICAL DATA SYSTEMS, INC.

Defendant.	
	<u>}</u>

Plaintiff Michelle Sheplock ("Plaintiff"), by and through her attorneys, Garibian Law Offices, P.C., as and for her Complaint against Defendant Medical Data Systems, Inc. ("Defendant"), respectfully sets forth, complains, and alleges, upon information and belief, the following:

#### JURISDICTION AND VENUE

- The Court has jurisdiction over this matter pursuant to 28 U.S.C. § 1331, as well as 15 U.S.C. § 1692 et seq. The Court also has pendent jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 2. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2), as this is where a substantial part of the events or omissions giving rise to the claim occurred.
- Plaintiff brings this action for damages arising from the Defendant's violations of 15
   U.S.C. § 1692 et seq., commonly known as the Fair Debt Collections Practices Act ("FDCPA").

### **PARTIES**

- 4. Plaintiff is a resident of the Commonwealth of Pennsylvania, County of Chester, residing at 4060 Horseshoe Pike, Apt. 10, Honey Brook, PA 19344.
- 5. Defendant is a "debt collector" as the phrase is defined in 15 U.S.C. § 1692(a)(6) and used in the FDCPA, with an address at 2001 9<sup>th</sup> Avenue, Suite 312, Vero Beach, FL 32960.
- Defendant was acting as a debt collector with respect to the collection of the Plaintiff's alleged debt.

#### **FACTUAL ALLEGATIONS**

- 7. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein with the same force and effect as if the same were set forth at length herein.
- 8. On information and belief, on a date better known to Defendant, Defendant began collection activities on an alleged consumer debt from Plaintiff ("Alleged Debt").
- The Alleged Debt was incurred as a financial obligation that was primarily for personal, family or household purposes and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5).
- 10. Specifically the Alleged Debt was a medical debt with the original creditor of Brandywine Hospital, which is defined as a personal obligation and consumer debt under the FDCPA.
- 11. The reporting of a debt to a credit reporting agency by a debt collector is a communication covered by the FDCPA, as is the failure to communicate information.

- 12. Defendant violated the FDCPA is that it did not report that Plaintiff had disputed the Alleged Debt.
- 13. As explained in *Wilhelm v. Credico, Inc.*, 519 F.3d 416 (8th Cir.2008) "The relevance of the portion of § 1692e(8) on which [plaintiff] relies—'including the failure to communicate that a disputed debt is disputed'—is rooted in the basic fraud law principle that, if a debt collector *elects* to communicate "credit information" about a consumer, Defendant violated the FDCPA in that it omitted a piece of information that is always material, namely, that the consumer has disputed the Alleged Debt.
- 14. This interpretation is confirmed by the relevant part of the Federal Trade Commission's December 1988 Staff Commentary on the [FDCPA]:
  - 1. Disputed debt. If a debt collector knows that a debt is disputed by the consumer ... and reports it to a credit bureau, he must report it as disputed.
  - 2. Post-report dispute. When a debt collector learns of a dispute after reporting the debt to a credit bureau, the dispute need not also be reported.
  - *Id.* at 418 (emphasis in original) (citing FTC Staff Commentary, 53 Fed.Reg. 50097–02, 50106 (Dec. 13, 1988))
- 15. Many district courts have followed *Wilhelm*, holding that a debt collector who knows that a debt is disputed by the Consumer and reports it to a credit bureau must report it as disputed. *See, e.g., Jacques v. Solomon & Solomon P. C.*, 2012 U.S. Dist. LEXIS 118092, \*\* 11 (D.Del.2012) (holding that the duty to report a debt under [Section 1692e(8)]

arises if one elects to report credit information); *Edeh v. Aargon Collection Agency*, *LLC*, 2011 U.S. Dist. LEXIS 79160, \*10-11 (D.Minn.2011) ( "[I]f a debt collector knows or should know that a given debt is disputed, the debt collector must disclose the debt's disputed status to persons inquiring about a consumer's credit history"); *Benson v. Med–Rev Recoveries, Inc. (In re Benson)*, 445 B.R. 445, 449–50 (Bankr.E.D.Pa.2010); *Kinel v. Sherman Acquisition II LP*, 2006 U.S. Dist. LEXIS 97073, \*57 (S.D.N.Y.2006) ("holding that a cause of action under Section 1692e(8) is stated where defendant is alleged to have communicated inaccurate information to a third party about a disputed debt); *Black v. Asset Acceptance, LLC*, 2005 U.S. Dist. LEXIS 43264, \*13 (N.D.Ga.2005) (noting that if a debt collector reports a consumer debt to a credit bureau under Section 1692e(8), and the debt collector knows that the debt is disputed by the consumer, then the debt collector must also report that debt as disputed).

- 16. Here, Defendant reported the Alleged Debt on the Plaintiff's credit report, after Defendant knew about Plaintiff's dispute.
- 17. Plaintiff disputed the Alleged Debt directly with the Defendant with a dispute letter on September 15, 2016.
- 18. Plaintiff examined her credit report again on December 11, 2016 and found that Defendant had **re-reported** the credit account to the bureau(s) in October of 2016.
- 19. When Defendant **re-reported** the credit account after it received Plaintiff's dispute letter,

  Defendant failed to list the account as "disputed by consumer" despite being required to
  do so under U.S.C. § 1692e(8).
- 20. As a result of the failure to remove the trade line, or mark same as disputed, Plaintiff's credit score suffered and was lowered roughly 60 points, which has resulted Plaintiff's in

- inability to obtain credit, less favorable interest rates and may have the result of hindering future employment opportunities.
- 21. As a result of Defendant's deceptive, misleading and unfair debt collection practices, Plaintiff has been damaged.

# FIRST CAUSE OF ACTION (Violations of the FDCPA)

- 22. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully state herein with the same force and effect as if the same were set forth at length herein.
- 23. When Defendant re-reported the credit account after it received Plaintiff's dispute letter, Defendant failed to list the account as "disputed by consumer" despite being required to do so by the FDCPA.
- 24. As a result of the failure to remove the trade line, or mark same as disputed, Plaintiff's credit score suffered and was lowered roughly 60 points, which has resulted Plaintiff's in inability to obtain credit, less favorable interest rates and may have the result of hindering future employment opportunities.
- 25. Defendant's failure to list the account as "disputed by consumer" despite being required to do so by the FDCPA, constituted a violation of various provisions of the FDCPA, including but not limited to 15 U.S.C. §§ 1692e(2), 1692e(5), 1692e(8), 1692e(10) and 1692f.
- 26. As a result of the Defendant's violations of the FDCPA, Plaintiff has been damaged and is entitled to damages in accordance with the FDCPA.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff Michelle Sheplock demands judgment against Defendant Medical Data Systems, Inc. as follows:

- a) For actual damages provided and pursuant to 15 U.S.C. § 1692k(a)(1);
- b) For statutory damages provided and pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c) For attorney fees and costs provided and pursuant to 15 U.S.C. § 1692k(a)(3);
- d) For declaratory relief stating that Defendant violated the FDCPA pursuant to 28
   U.S.C. §2201; and
- e) For any such other and further relief, as well as further costs, expenses and disbursements of this action as this Court may deem just and proper.

Dated: June 27, 2017

Respectfully Submitted,

GARIBIAN LAW OFFICES, P.C.

Antranig Garibian, Esq.

PA Bar No. 94538

1800 JFK Boulevard, Suite 300

Philadelphia, PA 19103

ag@garibianlaw.com

Counsel for Plaintiff Michelle Sheplock

Case 277 Cv-02988-MAK Document 1 Filed 07/03/17 Page 7.96988 CIVIL COVER SHEET

The JS 44 civil cover see at the rife of the cover see at the rife of the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil d	ocket sheet. (SEE INSTRUC	TIONS ON NEXT PAGE OF	THIS FO	RM.)	1974, IS ICQUI	ica for the use of	the Clerk of C	Juit for ti	
I. (a) PLAINTIFFS Michelle Sheplock		$\bigcirc$		DEFENDANTS Medical Data Syst	ems, Inc.	17	29	88	3
(b) County of Residence of (E.	of First Listed Plaintiff CXCEPT IN U.S. PLAINTIEF CA	Chester (SES)		County of Residence	(IN U.S. PI	AINTIFF CASES O	,	OF	
(c) Attorneys (Firm Name, Antranig Garibian, Esq. 1800 JFK Blvd. Suite 300 215-326-9179 ext 201, a	Garibian Law Offices, 0, Philadelphia, PA 19	P.C.		THE TRACT Attorneys (If Known)	OF LAND IN	VOLVED.			
II. BASIS OF JURISDI	CTION (Place on "X" in O	ne Box Only)	II. CI	TIZENSHIP OF P	RINCIPA	L PARTIES	(Place an "X" in	One Box 1	for Plainti
☐ 1 U.S. Government Plaintiff	Federal Question (U.S. Government)		(	(For Diversity Cases Only) <b>P</b>	FF DEF	Incorporated or Pri	and One Box f		
<ul><li>2 U.S. Government Defendant</li></ul>	4 Diversity     (Indicate Citizenship)	ip of Parties in Item III)	Citize	en of Another State	2 🖸 2	Incorporated and P of Business In A	rincipal Place	<b>5</b>	<b>-</b> 5
				en or Subject of a  reign Country	3 🗇 3	Foreign Nation		<b>1</b> 6	<b>1</b> 6
IV. NATURE OF SUIT			L	NEELIN DOOR N. LTV		here for: Nature o	TALLED TO THE OWNER OF THE PARTY OF THE PART	V	
CONTRACT    110 Insurance   120 Marine   130 Miller Act   140 Negotiable Instrument   150 Recovery of Overpayment   & Enforcement of Judgment   151 Medicare Act   152 Recovery of Defaulted   Student Loans   (Excludes Veterans)   153 Recovery of Overpayment   of Veteran's Benefits   160 Stockholders' Suits   190 Other Contract   195 Contract Product Liability   196 Franchise    REAL PROPERTY   210 Land Condemnation   220 Foreclosure   230 Rent Lease & Ejectment   240 Torts to Land   245 Tort Product Liability   290 All Other Real Property	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 360 Other Personal Injury Medical Malpractice  CIVIL RIGHTS 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY    365 Personal Injury - Product Liability   367 Health Care/ Pharmaceutical Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   PERSONAL PROPERT   370 Other Fraud   371 Truth in Lending   380 Other Personal Property Damage Product Liability   PRISONER PETITIONS   Habeas Corpus: 463 Alien Detainee   510 Motions to Vacate Sentence   530 General   535 Death Penalty Other:   540 Mandamus & Other   550 Civil Rights   555 Prison Condition   560 Civil Detainee - Conditions of Confinement	71	DEFEITURE/PENALTY  5 Drug Related Seizure of Property 21 USC 881 0 Other  0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act  IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	422 Appe   423 Witho	TYRIGHTS inghts t - Abbreviated Drug Application mark SECURITY 1395ff) Lung (923) C/DIWW (405(g)) Title XVI 405(g)) LTAX SUITS (U.S. Plaintiff fendant)	375 False C  376 Qui Tar 3729(a) 400 State Rc 410 Antitrus 430 Banks a 450 Comme 460 Deporta 470 Rackete Corrupt 490 Cable/S 850 Securiti Exchan \$\$890 Other S\$   891 Agricul 893 Environa Act \$\$896 Arbitrat \$\$896 Arbitrat \$\$896 Arbitrat \$\$890 Adminis Act/Rev	n (31 USC ))  apportionr  it  and Banking  ree  tion  Organizati  ner Credit  at TV  es/Commo  ge  tatutory Ac  tural Acts  mental Mat  n of Inform  ion  strative Pro  jee or App  jee or	ment g ced and ions odities/ ctions tters nation occdure
VI. CAUSE OF ACTION COMPLAINT: VIII. RELATED CASE	Cite the U.S. Civil Sta  15 USC Sect. 169  Brief description of ca Improper collectio  CHECK IF THIS UNDER RULE 2:	Appellate Court  utute under which you are 22 et seq. Fair Debt ( uuse: on efforts regarding c IS A CLASS ACTION	Reop filing (D Collect credit re	(specify) To not cite jurisdictional station Practices Act	r District	G Multidistri Litigation Transfer ersity):	-	Multidis Litigatio Direct Fil	on - le
IF ANY	(See instructions):	JUDGESIGNATURE OF ATTO	ORNEY O	FREGORD -	DOCKE	T NUMBER			
FOR OFFICE USE ONLY	7	My	13	<u>~~</u>					
RECEIPT # AN	<b>MOUNT</b>	APPLYING IFP		JUDGE		MAG, JUD	GE		

## Case 2:17-cit 9988 MAKD STACHES ON STREET CON 107/07/17 Page 8 of 9

FOR THE EASTERN DISTRICT OF PENNSYDVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

Address of Plaintiff: 4060 Horseshoe Pike, Apt. 10, Honey Brook Address of Defendant: 9th Avenue, Suite 312, Vero Beach, FL 329 Place of Accident, Incident or Transaction: See Plaintiff address (Use Reverse Side For	Additional Space) and any publicly held corporation owning 10% or more of its stock?
Place of Accident, Incident or Transaction: See Plaintiff address	Additional Space) and any publicly held corporation owning 10% or more of its stock?
Place of Accident, Incident or Transaction: See Plaintiff address (Use Reverse Side For	and any publicly held corporation owning 10% or more of its stock?
	and any publicly held corporation owning 10% or more of its stock?
Does this civil action involve a nongovernmental corporate party with any parent corporation	
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a	
Does this case involve multidistrict litigation possibilities?	Yes□ No X
RELATED CASE, IF ANY:	Data Tamaharah
Case Number: Judge	Date Terminated:
Civil cases are deemed related when yes is answered to any of the following questions:	
1. Is this case related to property included in an earlier numbered suit pending or within one	year previously terminated action in this court?  Yes□ No  No  X
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	suit pending or within one year previous y terminated  Yes□ No【 X
3. Does this case involve the validity or infringement of a patent already in suit or any earlier terminated action in this court?	i 1
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rigi	hts case filed by the same individual?  Yes□  Vo□  Vo□
CIVIL: (Place V in ONE CATEGORY ONLY)	
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:
1.   Indemnity Contract, Marine Contract, and All Other Contracts	1.   Insurance Contract and Other Contracts
2. □ FELA	2.   Airplane Personal Injury
3. □ Jones Act-Personal Injury	3. □ Assault, Defamation
4. □ Antitrust	4. □ Marine Personal Injury
5. □ Patent	5.   Motor Vehicle Personal Injury
6. □ Labor-Management Relations	6. □ Other Personal Injury (Please specify)
7. □ Civil Rights	7. □ Products Liability
8.   Habeas Corpus	8.  Products Liability — Asbestos
9.  Securities Act(s) Cases	9. □ All other Diversity Cases
10 Social Security Review Cases	(Please specify)
1. X All other Federal Question Cases (Please specify) Fair Debt Collection Practices	
ARBITRATION CERT  (Check Appropriate C	Category)
I,, counsel of record do hereby cert  Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and \$150,000.00 exclusive of interest and costs;  Relief other than monetary damages is sought.	
DATE:	
Attorney-at-Law  NOTE: A trial de novo will be a trial by jury only if the	Attorney I.D.# ere has been compliance with F.R.C.P. 38.
I certify that, to my knowledge, the within case is not related to any case now pending or except as noted above.  DATE: 6-27-17	within one year previously terminated action in this court
DATE:Attomev-at-I aw	Attorney I.D.#

CIV. 609 (5/2012)

## Case 2:17-0v-02988-MAK Document 1 Filed 07/03/17 Page 9 of 9

### IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

### CASE MANAGEMENT TRACK DESIGNATION FORM

**CIVIL ACTION** 

v. Medical Data Systems, Inc.	: : :	17 2988 NO.				
plaintiff shall complete a Ca filing the complaint and serv side of this form.) In the e designation, that defendant s the plaintiff and all other par	se Management Track Designer a copy on all defendants. (Sevent that a defendant does shall, with its first appearance	Reduction Plan of this court, counsel for the repartition Form in all civil cases at the time of See § 1:03 of the plan set forth on the reverse not agree with the plaintiff regarding said e, submit to the clerk of court and serve on tack Designation Form specifying the track gened.				
SELECT ONE OF THE FO	OLLOWING CASE MANA	AGEMENT TRACKS:				
(a) Habeas Corpus – Cases	brought under 28 U.S.C. § 2	241 through § 2255. ( )				
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.						
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2. ( )						
(d) Asbestos – Cases involv exposure to asbestos.	ing claims for personal injur	y or property damage from ( )				
commonly referred to as	Cases that do not fall into traces complex and that need specified of this form for a detailed	ial or intense management by				
(f) Standard Management -	Cases that do not fall into a	ny one of the other tracks. $(x)$				
() - 27 - 17 Date	Attorney-at-law 267-238-3707	Michelle Sheplock  Attorney for  ag@garibianlaw.com				
215-326-9179 Telephone	FAX Number	E-Mail Address				

(Civ. 660) 10/02

Michelle Sheplock